



Children's Hearing & Speech Centre of BC

Connecting from the very beginning



**ANNUAL
REPORT
2022/2023**

Year End Review

Reflecting on the journey of the Children's Hearing and Speech Centre of BC throughout the 2022-2023 fiscal year fills us with gratitude and excitement for the future. This past year has been marked by significant milestones, including our 60th anniversary celebration in May 2023, where families, friends, community leaders, and our cherished community came together to commemorate this incredible achievement.

After the retirement of our Principal, Loretta Richardson, in July 2022, we implemented a new leadership model, promoting from within to create three Team Leads to manage the First Words, Early Learning and Itinerant programs. The new structure has generated new energy and ideas, and is working very well. This past year, our team expanded significantly, with the introduction of three new team members. We extend a warm welcome to Robyn Copeland and Linda Goodwin, both skilled Teachers of the Deaf and Hard of Hearing, as well as Jennifer Tam, who brings her expertise as an Early Childhood Educator, all dedicated to enriching the services we provide to our families.

At CHSC, our dedication remains steadfast in providing educational and intervention services from infancy through high school graduation for families seeking to empower their children with the skills to listen and speak. While hearing technology lays the groundwork for access to sound, our focus extends beyond, nurturing the development of spoken language skills crucial for each child's growth and development.

As a charitable organization in the social services sector, our ability to deliver critical services relies heavily on the generosity of our donors, community partners, and government support. The generosity of our donors allows our team of dedicated educators and therapists to work closely with families to give their children the support they need so they can connect, flourish and thrive.

Our approach focuses on ensuring optimal sound access and intentional interventions for children who are deaf or hard of hearing. Through our programs, we help to equip these children not only with vital language skills but also with the cognitive, social, and emotional tools needed to flourish in their communities.

Anticipating the upcoming 2023-2024 fiscal year, we are filled with renewed optimism, energy and talent that propels our focus on elevating awareness and securing essential funding for CHSC's vital programs and services.

What adds to the excitement is our dynamic lineup of in-person events and upcoming updates. Keep an eye out for the imminent announcements, become an integral part of this unfolding story, and play a vital role in the success of our mission. We eagerly anticipate sharing these developments with you. Stay tuned!

We deeply value your continued support and welcome your input as we embark on this exciting journey towards a brighter future for these remarkable children.

Warm regards,



Andrea Manchon
President & Chair of the Board



Dawn McKenna
Executive Director

Centre Updates









Reflecting on the past year, CHSC had a number of notable developments. We welcomed two new Teachers of the Deaf and Hard of Hearing, including Linda Goodwin to the First Words team and Robyn Copeland to the Itinerant team. Additionally, a new ECE, Jennifer Tam, joined the ELP program. Their combined expertise strengthens our ability to continue to provide exceptional services to the children in each of our programs.

Join us in welcoming Joel Smith and Stephen Lewis to our board. Their varied experiences and dedication will contribute to CHSC's continued success.

We are thrilled to share the success of our 60th Anniversary Celebration! The day was nothing short of spectacular, featuring the presence of our esteemed guests, MLA Adrian Dix and MP Don Davies. We had activities for families, delicious food from the food trucks, and a resounding feeling of joy and celebration marked the occasion.

The support and enthusiasm from our community made this milestone truly special. It provided an opportunity to reflect on our rich history, reconnect with past families, staff, and all of the dedicated individuals who have been part of CHSC's success.

A heartfelt thank you to all the volunteers and those who contributed to the success of this event. Your presence and participation made our 60th anniversary a day to remember. We eagerly look ahead to an even brighter future.

- 
1087 hours of audiology services provided
- 
946 hours of SLP services provided
- 
4 itinerant students graduated high school
- 
106 babies received early intervention
- 
27 children transitioned into mainstream schooling
- 
578 Volunteer Hours

Everly's Story



For over 60 years, Children's Hearing and Speech Centre of BC's primary focus has been on providing listening and spoken language therapy to children with hearing loss. Our mission is to equip these children with the necessary skills and confidence to reach their utmost potential.

Children start learning language while still in the womb. Babies learn about their world through all the sounds around them. If a child has difficulty hearing, they will likely have difficulty learning to talk, and learning to read. Hearing also plays a key role in a child's social and emotional development. It is important to recognize the signs of hearing loss early so children can receive all the supports they need to be successful.

Independent - Chatterbox - Fearless This is Everly's story



Pre-birth genetic testing showed an abnormality with a range of possible outcomes, but further tests were inconclusive. Everly's diagnosis was exceedingly rare. Her parents were first told she was blind, and then learned she was also deaf.

"As a parent you never think that this could happen to your family. Everly is our first child. Initially we mourned the loss of our expectations of parenthood, and as first-time parents we had no time to prepare.

We worried about her development, and being able to learn new things, but since she was incredibly young, we used a lot of touch and would take her hands to feel things. From the beginning we narrated our lives to her. We talked through everything with her, which we believe helped Everly learn more quickly.

When Everly was first diagnosed we were given three choices for early intervention services. ASL was going to be more difficult, due to the fact Everly is blind, so we chose spoken language as our route. Using her voice was probably the best way for Everly to learn to communicate."

Everly's Story cont.

From the get-go, she was very curious. She is positive, strong, and is her own best advocate. She'll tell you to repeat something if she doesn't understand or to speak louder. She was already changing her own hearing aid batteries at the age of three.

Everly will be five soon. She is a happy child and is an incredible energy to be around. She brings positivity and joy wherever she is. Everly's vocabulary is particularly good, she communicates well and can understand what her brother, who is just beginning to speak, is saying, even when we (Everly's parents) don't.

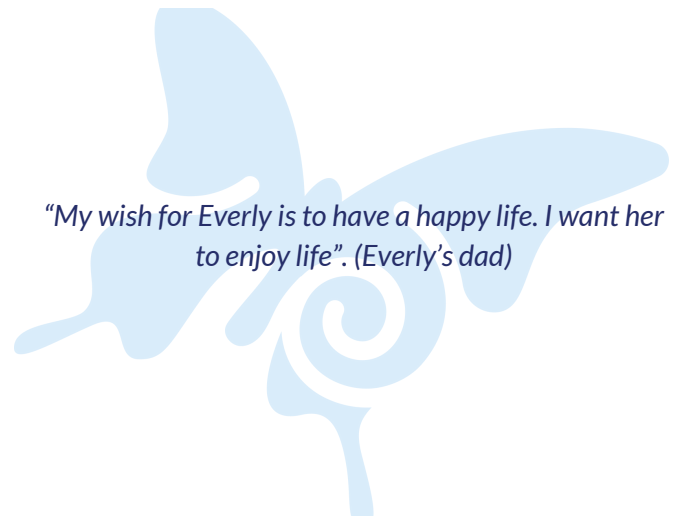


Our experience with CHSC has been amazing. It's really a wonderful centre for any child. We were worried about Everly acquiring language as we didn't understand how this would all work. However, CHSC really got us on track. The therapists, the teachers, and all the staff are amazing. The education they provide the children is fantastic with a great curriculum and structure.

We looked at putting Everly in a competitive private school but were worried about her fitting in and any issues that might arise. CHSC assisted with the transition to the new school. When Everly left CHSC, she was given an aptitude test where she scored above average. This is a testament to the education and approach provided by CHSC.

Everly is learning French and Mandarin. She is singing songs in 3 or 4 different languages. She is excited to go to school and equally excited to see her friends every day. From starting with First Words at CHSC to where Everly is today, the process put in place by CHSC to have each child succeed, works.

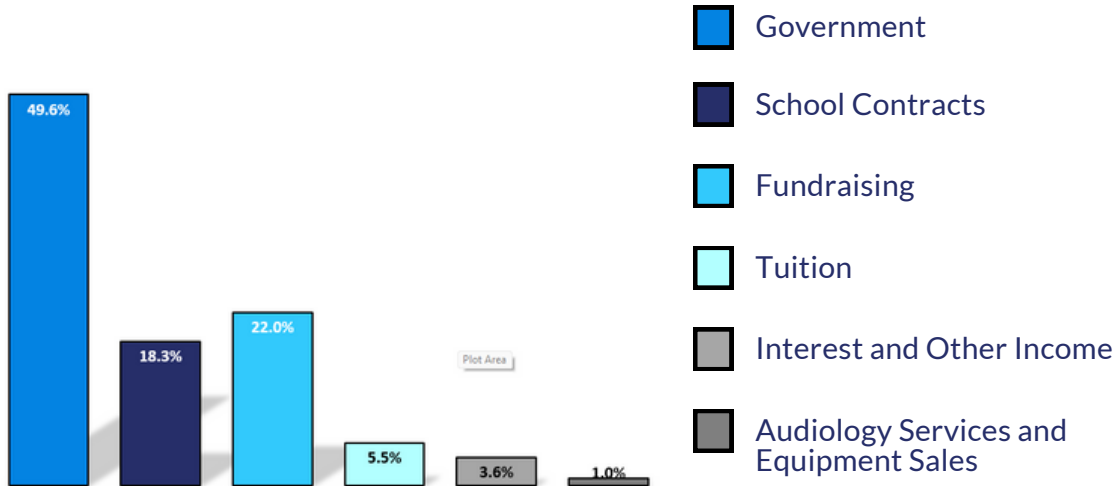
"My wish for Everly is to have a happy life. I want her to enjoy life". (Everly's dad)



Finances

Sources of Revenue

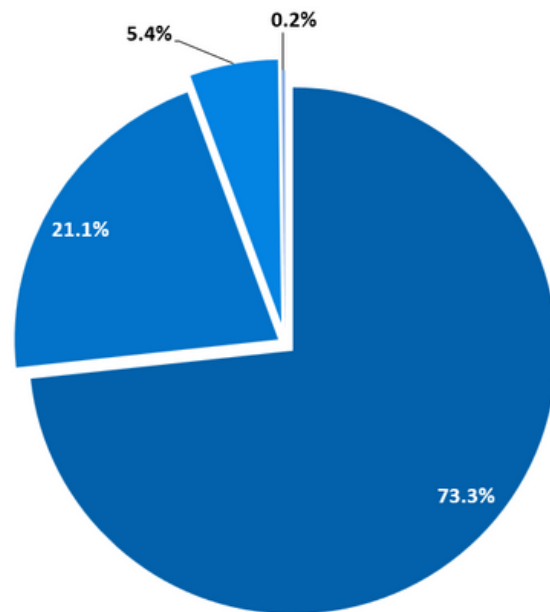
Total Revenue: \$2,740,626



Your Dollars At Work

Total Expenses: \$2,807,261

- Programs and Services: 73.3%
- Facilities and Administration: 21.1%
- Fundraising: 5.4%
- Scholarships and Bursaries 0.2%



Thank You to Our Donors

\$5000+

Richard & Val Bradshaw, The Wolrige Foundation, The 1988 Foundation, Marily Mearns, Buron Holdings Ltd., John Hardie Mitchell Foundation, Kaatza Foundation, & P.A. Woodward's Foundation, R. Howard Webster Foundation, Rina M. Bidin Foundation, Rotary Club of Vancouver Hearing Foundation, S.M. Blair Family Foundation, Ventana Construction Corporation, Regency Auto Group, Ian MacKinnon & Karly Cook, Robert Levis

\$500-
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<\$500

Michael Sauder, Conrad & Christine Chan, Dave Moody & Loretta Richardson, Gary Lam & Maria Tse, Jack O'Hara & Isabella Egan, James de Chavez & Anna Tran, Kenneth Oh, Marco Lau & Josephine Lee, Peter Choi & Eun Ji Oh, Richard & Margaret Oh, Ted Lin & Debbie Chiu, Tim Lu & Ashley Lee, Tom Nguyen & Jessica Jang, Kei Nakagawa, Athena Jie, Dawn McKenna, Erin McSweeney, Lori Chow, Maha Abbassi Saber, Guang Lei Wang, Alexander Holburn Beaudin & Lang LLP, Tremblay Motors Ltd., Norman Wong & Patty Kwan, Provincial Employees Community Services Fund, Dr. Salman Soleimani-Dashtaki, Emmanuel Raguin, Frank Stokovac, Jeffrey Jang, Lelan Leontowich, Wei Zhao, William Hum, Charities Aid Foundation Canada, Dr. Agnes Phillips, Brent & Lorene Morgan, David Clifton Prowse & Janet Anne Prowse, Don Palmer, Lorne Gunter, Patrick & Barbara Dohm, Scott & Sarah MacKenzie, Judith Nylander, Margaret Hewlett, Marlene Franks, Teresa LaMontagna, Dr. Keith & Margaret Riding, Little Buddies Pediatric Therapy, Aaron Chan, Ben Cherniavsky & Beth Harrop, Bernd Shwericke & Marsha D'Angelo, Brent Gloeckler & Lynda Hayward, Christopher & Patricia Mitchell, Daniel & Diana Bartolic, Jack & Anita Smith, Joel Tyler Smitth, John Beamish, Nick & Aimee Medina, Nick & Andrea Manchon, Ray Monteith, Ted & Carolyn Neighbor, Jennie Vecsey, Emily Finn-Galer, Kim Berger, Stefanie Wong, Terry Kit Man Lai, Richard Canfield, William & Wendy Burnside, Allan & Rose Ann Herchek, Dan & Dianne MacNeil, Gardy Frost & Kate Butterfield, George Kyriakelis, Nick & Aimee Medina, Rick Mah & Vivian Lam, Robert & Deanna Chaboyer, Stewart Valdez & Karen Salamat, Ted Lin & Debbie Chiu, Terry & Ruth Harrold, Lorraine Brown, Anna Trinh, Christina Goh, Jane Roberts

In Appreciation, Celebration & Honour

Rita Francis
Nora Canfield
Noah Burnside Greyson
Konowalchuk Sophie's
Birthday

Stacey & Lauren
Dominic Valdez
John Sunley
The Centre and Programs
Carmen Chaboyer's
Birthday

In Memory

Michiel Roell
Hilda Gregory C.M., O.B.C.
Nolan Lonn
Dr. John Sunley
Leigh Holmes

Thank You CHSC Community



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CHSC Video



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Accreditation & Memberships



3575 Kaslo Street,
Vancouver, BC
V5M 3H4
P 604-437-0255 | F 604-437-0260
E info@childrenshearing.ca



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& Speech Centre of BC